



CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

## Critical Time Intervention-Representative Payee (CTI-RP) Program

### Overview

The Critical Time Intervention – Representative Payee (CTI-RP) Program is a permanent supportive housing program that assists in locating, securing, and maintaining permanent housing for chronically homeless individuals with a documented disability.

### Services

The basis of the CTI-RP Program is to use a low demand, “housing first” approach; generate a structural change through meaningful integration of existing mainstream resources to move the target population directly from the streets to permanent housing; and utilize specialized intervention during the critical transition period to facilitate the client’s housing stability and community assimilation.

The CTI-RP Program provides case management and supportive services that are client-centered to meet the need of each participant. CTI-RP focuses on:

- **LINKING** clients to available community resources
- **INTERVENING** in the client’s environment to create a more responsive care system
- **EDUCATING** clients on tenant rights and responsibilities
- **ADVOCATING** on client’s behalf with landlords and agency representatives

Clients entering the program are placed in scattered site housing within 30 days of acceptance into the program. CTI provides intensive case management including home visits during the 9-month critical transition period followed by ongoing, less intensive case management. The frequency of case management and types of supportive services provided depends on the individual’s need, desire, capabilities, degree of disability, and resources. Employment and self-sufficiency case management are available for those client’s with greater capabilities and the desire to move toward a more stable and self-sufficient lifestyle.

### Eligibility

CTI-RP assists chronic homeless individuals with a documented disability who have been homeless for one consecutive year or longer OR have had four or more episodes of homelessness in the past three years (all episodes combined must equal at least one year). Income, sobriety and/or participation in treatment or other services are not required as a condition for getting housing. Candidates are not rejected based on credit history, rental history, criminal background, or other indicators of “housing readiness.”

The case management services are conducted by Catholic Charities and integrated with a community-based Representative Payee (RP) program administered by I-PLUS and permanent housing with rental subsidy administered by Shields Township.

**FOR MORE INFORMATION CONTACT: (847) 782-4165**



### CATHOLIC CHARITIES AGENCY-WIDE SERVICES

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**PHONE**  
**(847) 782-4000**

**Catholic Charities of  
Lake County**

671 S. Lewis Ave.  
Waukegan, IL 60085



[www.catholiccharities.net](http://www.catholiccharities.net)

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### THE MISSION OF CATHOLIC CHARITIES

Catholic Charities fulfills the Church’s role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. *In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence, and Stewardship.*