



CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

# Senior Care Coordination Units

## Overview

Care Coordination Units offer comprehensive services so that seniors are able to live independently or with caregivers in their own homes and communities. Every senior is helped by care coordinators who conduct a comprehensive assessment for services in the senior's home. The screening process gives seniors and their families the opportunity to ask questions and discuss their needs for services.

## Services

From their assessment, the Care Coordinator will develop a plan of care and help the individual to identify appropriate services and review costs.

- **CASE MANAGEMENT** helps older adults and caregivers determine what their specific physical, emotional, cognitive, and financial needs are and what services are available to meet those needs.
- **INFORMATION, REFERRAL, AND OPTIONS COUNSELING** provides resources about senior services and other programs utilized by older adults and their families. Information may include lists of nursing homes or assisted living facilities in the area, emergency alert system providers, options counseling for long term care planning, and other community resources.
- **ADULT PROTECTIVE SERVICES (APS) INVESTIGATION AND INTERVENTION** for allegations of abuse, neglect, and exploitation of seniors or adults with disabilities, ages 18-59. Abuse includes emotional abuse, financial exploitation, passive neglect, confinement, physical abuse, or sexual abuse.
- **NURSING HOME PRESCREENING (CHOICES FOR CARE)** is a screening process, primarily in hospitals, giving seniors and their families the opportunity to discuss their needs for services and to understand community-based and institutional options for continuing care. This assessment is required for all stays at a nursing home, whether for short-term rehabilitation or long-term stays, to ensure appropriate placement.
- **BENEFITS ASSISTANCE** determines eligibility for programs and helps seniors apply.
- **IN-HOME SERVICES** including connection to homemaker/chore assistance, adult day services, home delivered meals, transportation, home repair, and more.
- **FAMILY CAREGIVER SUPPORT** links caregivers of elder persons or elder grandparents/relatives raising grandchildren with supportive services.

## SENIOR CARE COORDINATION LOCATIONS

### Older Adult Services - Northeast/ Northwest Case Management

Central access point for the north side of Chicago

3125 N. Knox, Chicago, IL 60641  
Phone: (773) 583-9224

### South Suburban Senior Services Case Management

Central access point for townships of Bremen, Bloom, Calumet, Thornton, and Rich

15300 S. Lexington, Harvey IL 60426  
Phone: (708) 596-2222

### Lake County Senior Case Management

Central access point for Lake County  
116 N. Lincoln, Round Lake, IL 60073  
Phone: (847) 546-5733

### Northwest Suburban Senior Case Management

Central access point for the townships of Barrington, Hanover, Palatine, and Wheeling  
1801 W. Central, Arlington Heights, IL 60005  
Phone: (847) 253-5500



## CATHOLIC CHARITIES AGENCY-WIDE SERVICES

Adoption  
Child Development  
Counseling  
Domestic Violence  
Emergency Assistance  
Health Care  
Homelessness  
HIV/AIDS Awareness  
Immigration/Naturalization  
Legal Assistance  
Maternity/Pregnancy  
Nutrition  
Refugee Resettlement  
Senior Services  
Senior Housing  
Substance Abuse  
Veterans Services

**PHONE**  
(312) 655-7500

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[www.catholiccharities.net](http://www.catholiccharities.net)

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## THE MISSION OF CATHOLIC CHARITIES

Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence, and Stewardship.