



CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

# TIN Chicago

## Translation and Interpretation Network

### Overview

Established in 2015, TIN (Translation & Interpretation Network) is a translation and interpretation social enterprise operating within Catholic Charities of the Archdiocese of Chicago. The purpose of the business is to provide the limited English proficient ("LEP") population living in Cook and Lake Counties with access to language services and create sustainable job opportunities for refugees and immigrants in the greater Chicagoland area. TIN Chicago offers certification and training for new interpreters, continuing education opportunities for seasoned interpreters, and professional development courses for clients to learn about interpretation services.

Providing high-quality and reliable services to its clients as well as excellent customer service with fast turnaround times is TIN's top priority. TIN is dedicated to providing solutions for public and private institutions so that individuals requiring language services have full access to medical, legal, social, educational, immigration services, and more.

### Interpretation

TIN provides interpretation services in a variety of languages and formats.

- **IN-PERSON OR FACE TO FACE INTERPRETATION:** In-person interpretation remains the most effective method of interpretation. Communication is not only verbal, it relies on tone, body language, and other subtle nuances that are all valuable information. Face to Face interpretation ensures that cultural barriers do not add a layer of complication to any exchange.
- **OVER THE PHONE:** Phone interpretation is the best solution for flexibility and cost efficiency. Whether immediate assistance is needed or an interpreter for a few minutes, TIN Chicago's phone interpretation is readily available.
- **VIDEO ON DEMAND:** While retaining the flexibility of interpretation over the phone, on-demand video interpretation provides many of the advantages of face to face appointments. It relies on technology and a solid wifi network and speed.

If a large meeting requires simultaneous interpretation and equipment for one or more languages, TIN will help with planning and provide interpreters and equipment.

### Translation

TIN provides translation services for documents of all sizes and categories and in any format. Proofreading and formatting can be delivered as stand-alone services if needed.

### Professional Development & Training

Professional development courses are provided to increase understanding of legal requirements for language access, effective use of interpreters, and cultural competency. TIN training will enable bilingual staff to work confidently and ethically as interpreters within their current roles.

An Introduction to Community Interpreting course is offered for prospective interpreters who demonstrate fluency in English and one other language. This course is ideal as a professional development course for bilingual staff.

**FOR MORE INFORMATION CONTACT: (312) 855-7483**



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**PHONE**  
**(312) 655-7500**

**Catholic Charities of the  
Archdiocese of Chicago**  
721 N. LaSalle Street  
Chicago, Illinois 60654



[www.catholiccharities.net](http://www.catholiccharities.net)

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### THE MISSION OF CATHOLIC CHARITIES

Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. *In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence, and Stewardship.*