



CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO

Hospital Transition

Catholic Charities Hospital Transition Program helps patients self-manage their health conditions and take an active role in their health while more effectively communicating with their physicians. The Transition Coaches work with patients in the hospitals and in their homes for up to 30 days following the patient discharge.

Our Patients and Partners

Catholic Charities works with partner hospitals to identify the target population through patient interviews, community data and results from recent readmission activities. The program targets Medicare eligible patients with chronic conditions, including diagnoses of heart failure, acute myocardial infarction, pneumonia, mental health diagnosis and other high risk/high readmission conditions.

We currently partner with the following hospitals to reduce readmission rates

Ingalls Memorial Hospital
Metro South Medical Center
Franciscan St. James Health
Little Company of Mary Hospital

Our Results

Since launching in June 2012, we have seen an incredible reduction in readmission rates. Prior to working with Catholic Charities Hospital Transition Program, the average baseline 30 day readmission rate at the hospitals was more than 25%. Since working with Catholic Charities, the readmission rate is approximately 15% for patients in the program.

How It Works

Catholic Charities implements the Coleman Care Transition Intervention Model which is highly respected and approved by the Center for Medicare and Medicaid Systems.

In the hospitals, our Coaches talk to patients to ensure they have no outstanding questions about discharge or their medications. Within 72 hours a Coach visits a patient's home, ensuring that the patients has medications filled, understands instructions and realizes the importance of adherence to taking the medications and identify drugs that may cause interactions.

Coaches connect patients to community resources, including transportation to medical appointments, home delivered meals and home maker services. They also work with patients to create a Personal Health Record that contains medical history and physical contact information so the patient always has this available to them.

Finally, Coaches emphasize the importance of physician follow up appointments and ensure they have scheduled their appointments and have adequate transportation to the appointments.

Patient information is captured electronically in an internet-based software application that allows staff to track patients and record data from admission at the hospital, interactions with staff coaches, discharge and home visits.

FOR MORE INFORMATION

(773) 459-0879



CATHOLIC CHARITIES AGENCY-WIDE SERVICES

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Find ccofchicago on:

THE MISSION OF CATHOLIC CHARITIES

Catholic Charities fulfills the Church's role in the mission of charity to anyone in need by providing compassionate, competent and professional services that strengthen and support individuals, families and communities based on the value and dignity of human life. *In order to remain faithful to our mission, Catholic Charities is guided by these core values: Respect, Compassion, Competence and Stewardship.*